

Corrigendum No. BEPC/ICT/2025-26/.....³³²³ Dated ²¹../07/2025
RFP Reference No. BEPC/ICT/2025-26/2984 Dated 04.07.2025
(e-Tender Id 104692)

दिनांक 14.07.2025 को अपराह्न 03:00 बजे से सम्पन्न Pre-Bid की बैठक (ऑनलाइन) की कार्यवाही।

Pre-Bid की ऑनलाइन बैठक में निम्नांकित एजेन्सी/फर्म के प्रतिनिधि द्वारा भाग लिया गया।

Sl. No	Agency / Firm	Name
1	ACER India	Mr. Manmath Malla
2	Ausha Export Pvt. Ltd	Mr. Anshul
3	AMD India	Mr. Soumik De
4	Hellow Mobile Pvt. Ltd	Mr. Markesh Happi
5	Hitachi UPS	Mr. Praveen Kumar
6	MafatLal	Mr. Ayush Upadhayay
7	Samsung Electronics	Mr. Vipul Jain
8	Hitachi MDR	Mr. Vijay Dixit
9	MIRC Electronics Ltd.	Mr. Teja
10	HP	Mr. Basuki Nath Jha
11	Dell	Mr. Alok Kumar
12	School Net	Mr. Deepak
13	Numeric	Mr. Ram Babu Choudhary
14	N F Infra	Mr. Saket Banerjee
15	--	Mr Rahul Sharma
16	Extra Marks Education Pvt. Ltd.	Mr. Prashant Kumar
17	Intel	Mr. Prosanta Das
18	--	Mr. Anjan

प्री-बीड की बैठक (ऑनलाइन) में सर्वप्रथम इस कार्यालय को ई-मेल के माध्यम से प्राप्त 22 एजेन्सी के पृच्छा की जानकारी दी गई। बैठक में सम्मिलित सभी एजेन्सी/फर्म के प्रतिनिधियों द्वारा अपने-अपने पृच्छा (Query) के बारे में अवगत कराया गया।

एजेन्सी/फर्म, जिनके द्वारा ई-मेल के माध्यम से पृच्छा (Query) नहीं दिया गया है, उन्हें ई-मेल द्वारा पृच्छा भेजने का अनुरोध किया गया।

प्री-बीड की बैठक (ऑनलाइन) में हुए विमर्श तथा RFP की कंडिका 2.3 के आलोक में इस कार्यालय को दिनांक 15.07.2025 तक प्राप्त पृच्छा (Query) पर सम्यक् विचारोपरांत Clarifications का विवरण अनुलग्नक- 1 के रूप में संलग्न है।


राज्य परियोजना निदेशक,
बिहार शिक्षा परियोजना परिषद्

Bidders Request for Clarification

RFP REFERENCE NO. BEPC/ICT/2025-26/2984 DATED 04.07.2025 (e-Tender Id - 104692)

RFP for Selection of Agency/Service Provider for Supply, Installation, Commissioning and Maintenance of ICT Labs

अनुसूचक - 01

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
1	Sanjay Kumar Technovate Learning Pvt Ltd	Pre-Qualification Criteria Page No.-30 SI No-4	The Bidder must have successfully undertaking at least the following numbers of similar assignments of value specified herein One project not than the amount of Rs 100 Crores (Rupees One hundred crores) OR Two project not less than Rs 80 Crores each (Rupees Eighty Crores Only) OR Three project not less than Rs. 60 Crores each (Rupees Sixty Crores) Similar Experience assignments defiend as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms in Government schools under Central/ State Government in last five (5) years as on bid submission date	We kindly request you to consider the similar experience assignments as defined below: “Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms IT/ICT/Educational Projects based in Government schools under Central/State Government in last Five (5) years as on bid submission date.”	To be read as: Similar Experience assignments defiend as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms /IT/ICT/Educational Kits based in Government schools under Central/State Government in last Five (5) years as on bid submission date.
		Pre-Qualification Criteria Page No.-31 SI No-5	The bidder must have successfully undertaken the project pertaining to supply in minimum 3,500 ICT Lab/Computer Lab/Smart/Digital Classrooms in a single project for government schools under State or Central Government, in the last five (5) years as on bid submission date	We kindly request you to consider Educational Solutions in this Criteria and change this criteria as defined below: “The bidder must have successfully undertaken the project pertaining to supply in minimum 3,500 ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational Solutions in a single project for government schools under State or Central Government, in the last five (5) years as on bid submission date.”	To be read as: The bidder must have successfully undertaken the project pertaining to supply in minimum 3,500 ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational Kits in a single project for government schools under State or Central Government, in the last five (5) years as on bid submission date.

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Technical Qualification Criteria Page No 33 SI No 2	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab /Computer Lab/ Smart / Digital Classroom in a single project for Government schools under State or Central Government in last Five (5) years as on bid submission date.	We kindly request you to consider Educational Solutions in this Criteria and change this criteria as defined below: “The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab /Computer Lab/ Smart / Digital Classroom/Educational Solutions in a single project for Government schools under State or Central Government in last Five (5) years as on bid submission date.”	To be read as: The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab /Computer Lab/ Smart / Digital Classroom/Educational Kits in a single project for Government schools under State or Central Government in last Five (5) years as on bid submission date.
		Technical Qualification Criteria Page No 34 SI No 3	The bidder must have successfully undertaken at least the following numbers of Similar assignments of Value specified herein One project not less than the amount of INR 180,00,00,000/- (Rupees One hundred and Eighty Crores Only) OR Two projects not less than the amount of INR 120,00,00,000/- (Rupees One hundred and Twenty Crores Only) OR Three projects not less than the amount of INR 90,00,00,000/- (Rupees Ninety crores Only) Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms in Government schools under Central/ State Government in last five (5) years as on bid submission date.	We kindly request you to consider the technical Evaluation Criteria as per pre-qualification criteria available in Page No. 30, SI no. 4 and change this criteria as defined below: The Bidder must have successfully undertaking at least the following numbers of similar assignments of value specified herein One project not less than the amount of Rs 100 Crores (Rupees One hundred crores) OR Two project not less than Rs 80 Crores each (Rupees Eighty Crores Only) OR Three project not less than Rs. 60 Crores each (Rupees Sixty Crores) “Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms IT/ICT/Educational Projects based in Government schools under Central/State Government in last Five (5) years as on bid submission date.” Also request you to change the marking criteria accordingly or as defined below: Criteria Marks - Single project of more than 100 Cr. Or Two Projects of More Than 80 Cr Or Three Projects of More Than 60 Cr - 5 Marks Cumulative of two projects of more than 225 crores Or Cumulative of three projects of more than 275 crores- 10 Marks	To be read as: Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms /IT/ICT/Educational Kits based in Government schools under Central/State Government in last Five (5) years as on bid submission date.

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Additional Request	We kindly request you to provide the selected school list for better understanding of Delivery & Installations.		Will be provided for successful bidders
2	Basuki Nath Jha	Clause 3.4, 1. Desktop, Page No. 14	Memory: DDR4	Memory: DDR5 DDR4 is getting end of life shortly and there would be supply constraint. DDR5 RAM offers several advantages over DDR4, primarily in speed, bandwidth, power efficiency, and capacity. DDR5 starts at a higher base speed (4800MHz) than DDR4 (typically 2133-3200MHz) and provides greater bandwidth for faster data transfer, which is beneficial for executing tasks.	To be read as: Memory: DDR4 or higher
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	i. OEM should be existence in India with Incorporation from last 10 years in supplies of Computer/Laptops/All in One in India.	i. OEM should be existence in India with Incorporation from last 15 years in supplies of Computer/Laptops/All in One in India. This would ensure only well established OEMs who have successfully carried out their business from last 15 years are allowed to participate.	As per RFP
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	ii. OEM should have Branch Office and Own or Authorized Service Centers for the last 5 Years.	ii. OEM should have Branch Office or Own or Authorized Service Centers for the last 5 Years. MNCs doesn't have their branch offices in the states but they have their authorized service centres in the states from where the customers are getting service.	To be read as: OEM should have Branch Office or Own or Authorized Service Centers for the last 5 Years.
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	iii. OEM should have supplied have supplied minimum 10000 Units in a single work order to of in last 3 years in any Government Department/PSU directly or through partners/ Integrators.	iii. OEM should have supplied have supplied minimum 10000 Units in a single work order to of in last 5 years in any Government Department/PSU directly or through partners/ Integrators. Last 5 years would provide required enough window to produce required work order	To be read as : iii. OEM should have supplied have supplied minimum 7000 Units of desktop/laptop/all in PC in a single work order in last 5 years in any Government Department/PSU directly or through partners/ Integrators.
3	Nitesh Kumar Branch Manager NUMERIC	3. UPS: For Type-1	RFP Page No-15, Sr.No-1	Rating 3KVA/2700W We kindly request you to revise the UPS rating 3kVA / 2400W instead of 3kVA / 2700W, in line with standard specifications followed by most reputed UPS manufacturers for low-capacity models, to ensure fair competition.	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		3. UPS: For Type-1	RFP Page No-16, Sr.No-10	Harmonic Distortion <2% THD (Linear load), <4% THD (Non – linear load) We kindly request you to revise the Harmonic Distortion parameters to “≤3% THD (Linear Load); ≤5% THD (Non-Linear Load)” in place of the currently specified “<2% THD (Linear Load); <4% THD (Non-Linear Load)”, in line with standard specifications followed by reputed UPS manufacturers for low-capacity systems, to ensure fair competition.	As per RFP
		3. UPS: For Type-1	RFP Page No-16, Sr.No-11	OVERLOAD CAPABILITY 110% <Load<130% = 5 mints, 130% <Load<140% = 1 mint Load>140% = 1.5 Secs We request you to change the Overload Capability to: 109% Load – 3 minutes; 110% to 125% Load – 3 seconds, instead of the currently specified 110% < Load < 130% = 5 minutes; 130% < Load < 140% = 1 minute; Load > 140% = 1.5 seconds, so that all reputed manufacturers can participate in the tender.	As per RFP
		3. UPS: For Type-1	RFP Page No-16, Sr.No-24 Certification ISO 9001, ISO 14001, ISO 14025, ISO/IEC 20000-1,	We respectfully request the deletion of the clause mandating compliance with ISO 14025, ISO/IEC 20000-1, ISO 50001, ITL9000, FCC, and GFR-144(xi) (Land Border Clause), as these are not uniformly applicable to low-capacity UPS systems and may restrict fair competition. Instead, we propose the	As per RFP
		4. For Type-2 Lab and Type-3	Lab RFP Page No-16	&17, Sr.No-3 Input Input cord length 1.2-meter 3 pin Power cord We kindly request you to revise the input power cord length to 1 meter (3-pin) in place of the currently specified 1.2-meter (3-pin) cord, in line with standard specifications generally followed by reputed UPS manufacturers for low-capacity systems.	As per RFP
		4. For Type-2 Lab and Type-3	Lab RFP Page No-17,	Sr.No- 4 Output Output Socket We kindly request you to revise the output socket to 4 Nos, Three pin 6A Indian Sockets ISI Marked, in place of 3 Nos, Three pin Indian Sockets.	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		4. For Type-2 Lab and Type-3	Lab RFP Page No-17,	Sr.No-10 Certification ISO 9001, ISO 14001, ISO 14025, ISO/IEC 20000-1, ISO 50001, ISO 45001, ITL9000, CE, ROHS, FCC and E-waste Certificate from CPCB, OEM should comply with GFR-144(xi) (land border clause) We respectfully request the deletion of the clause mandating compliance with ISO 14025, ISO/IEC 20000-1, ISO 50001, ITL9000, FCC, and GFR-144(xi) (Land Border Clause), as these are not uniformly applicable to low-capacity UPS systems and may restrict fair competition. Instead, we propose the inclusion of more relevant and widely accepted certifications such as REACH Compliance, Product Environmental Profile (PeP), Performance Test Report, and BIS Certification, particularly considering products manufactured under the Make in India initiative. This will ensure technical adequacy while promoting domestic manufacturing and inclusive participation.	As per RFP
		OEM Criteria	RFP Page No-32, UPS Sr. No. ii OEM Turnover	We request you to revise the UPS OEM turnover criteria to ₹500 Cr or more in India over the last 3 years, with a profitable balance sheet, instead of the existing ₹100 Cr or more turnover requirement. This will help ensure participation from reputed brands for this prestigious project. Hence we request you please amend the above clause.	As per RFP
4	Chhanda Sah Planet Infrastructure Management Pvt. Ltd.	Page No.11, Clause-2.6 of H	EMD exemption is not allowed.	EMD exemption is only allowed for the state PSUs and MSME both. There are some state PSUs which are already exempted from submission of EMD. MSME are already exempted.	As per RFP
		Page No.11, Clause-2.7 of I	No relaxation in any eligibility criteria is applicable.	Remove this clause. As because what are the points which will be modified already mentioned.	To be read as: No relaxation in any eligibility criteria shall be permitted, except as specifically modified through the corrigendum.
		Page No.14, Clause – 3.4.2	Recurring cost for ICT lab (All type for one year per lab)	Clarification required on existing artefact Please ensure all type of recurring cost applicable for one year only. Not beyond	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Page No.14, Clause – 1 under Desktop (Processor)	Minimum x86 architecture or higher 64 bit processor.....8MB cache or higher.	Clarification required on existing artefactIn the Pre-bid meeting it has been found that OEM are asking for the change the processor of 2.2 GHz to higher. But clause already mentions 2.2 or higher. So, no modification needed.	As per RFP
		Page No.14, Clause – 1 under Desktop (Monitor)	Minimum 19.5" with minimum resolution of 1600x900 or higher. Monitor must TCO and energy star certified.	Minimum 19.5" or higher with minimum resolution of 1600x900 or higher. Monitor must TCO and energy star certified	As per RFP
		Page No.18, Clause-1 of I	The minimum gross wages/salary and related statutory compliance of the ICT instructors shall be as per the minimum wages act applicable in the state.	Clarification required on existing artefact; Please mention the minimum wages act applicable to the states. Minimum wages for the ICT instructor changes from state to state. So, project should include the minimum wages.	As per RFP
		Additional or missing		There is no mention of the time period for which ICT instructor to be deployed. Kindly provide the time frame. There is an impact on the commercial of ICT Instructor for 1 year, 2 years, 3 years, 4 years and 5 years. Please confirm the number of years along with the number of instructors.	As per RFP
		Page no.23, Clause-8.1	Duration of the project	Clarification required on existing artefact Please provide the project period such as 1 year, 2 years, 3 years, 4 years and 5 years along with the warranty of the hardware and software clearly mentioned.	Warranty for following items to be read as: Desktop:3 years onsite warranty Printer: 3 years onsite warranty UPS: 3 years onsite warranty for both ups and battery. Networking Component: 3 years warranty
		Page No.30 to 35, Clause-9.2.1 and 9.2.2	Eligibility criteria	Clarification required in respect of average turnover, net worth of the bidder, experiencing project, supply in minimum ICT lab/computers along with the experience, OEM criteria. We believe that high value has been mentioned in the tender as a result there will be possibilities of limited articipation including the MSME vendors. We request you to reduce the value in all the parameters mentioned accordingly.	As per RFP
5	Ruchi Sharma,	Specification for Dessktop, Page 14	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 2.2 GHz or higher base clock	We propose following recommendation: Minimum 4 Cores, Turbo Frequency 4.5 GHz, 12 MB Cache, Launched in	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
	Business Manager Intel	Specification for Dessktop, Page 14	DDR4 RAM	We propose for considering DDR5 RAM Key Advantages of DDR5 in ICT Education Projects: Higher Speed: Up to 2x faster than DDR4 for smooth multitasking and application use. Lower Power Usage: Runs on lower voltage, reducing electricity consumption. Future-Ready: Compatible with latest Intel processors and upcoming software. Better Scalability: Supports larger memory for long-term use. Longer Availability: DDR5 ensures supply and support beyond DDR4's lifecycle.	Addressed as above
6	Ashutosh Sharma M/s. Microtek International pvt. Ltd.	3. UPS: For Type-1 for 3KVA online UPS	16	Point no .11. OVERLOAD CAPABILITY: 110% <Load<130% =5 mints, 130% <Load<140% = 1 mint Load>140% =1.5 Secs As per industrial practice, the overload Capability of an small rated UPS with load rated 130% ~ 140% is for 30 Secs, therefore we request you to please amend the clause As OVERLOAD CAPABILITY: 110% <Load<130% =5 mints, 130% <Load<140% = 30 secs Load>140% =1.5 Secs	As per RFP
7	Manmath Kumar Malla. Acer	14 Desktop	Technical Specification	Monitor: Minimum 19.5" with Minimum resolution of 1600 x 900, or higher Monitor must TCO and Energy Star 8.0 Certified. It is requested to incorporate to 21.5" monitor with resolution (1920*1080) must TCO and Energy Star 8.0 Certified .	As per RFP
		14 Desktop	Technical Specifications	MS Office M365 A3 with microsoft authorisation We request you Kindly share the Microsoft STF letter	MS Office M365 A3 with microsoft authorisation, doesn't comes under STF. its bidders responsibility to quote along with microsoft authorisation letter specific to this tender
8	Teja Akkala Bid Manager MIRC ELECTRON ICS LTD	30	9.2.1 Eligibility criteria Point no: 3 The net worth of the bidder in the last five financial years, (as per the last published audited balance sheet) should be positive.	The bidder should be profitable in last five financial years (as per the last published audited balance sheet) i.e. 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24 Dear Sir, We request you to amend this clause as The net worth of the bidder in the last five financial years, (as per the last published audited balance sheet) should be positive, CA Certificate need to be submitted The Bidder should be having positive net worth in last five financials, CA Certificate need to be submitted	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		30 & 31	9.2.1 Eligibility criteria Point no: 4	The bidder must have successfully undertaken at least the following numbers of Similar assignments of value specified herein: - One project not less than the amount of 100,00,00,000/- (Rupees One hundred	Addressed as above
9	M. Ganga Sagar Amilionn Technologies Private Limited	9.2. Evaluation Criteria	33 Sr. No. 11	Consortium is not allowed under this assignment Request to allow consortium under this assignment	As per RFP
10	Prashant Kumar Extramarks Education India Private Limited	Clause no 9.2.1 Page no 30 of 55	The Bidder should be a Company registered under Indian Companies Act/ Societies Act time to time and should be in existence from last 10 years. The Bidder should have the following Registrations: PAN Number GST Registration	Specifying "as on the bid submission date" aligns with standard industry practice. The Bidder should be in existence for a minimum of 10 (ten) years as on the bid submission date. We kindly request you to consider this amendment for consistency and fairness in the evaluation process.	As per RFP
		Clause no 9.2.2 Page no 30 of 55	The bidder should have an average annual turnover of a minimum of INR 300 crores in the last three financial years. i.e. 2021-22, 2022-23 and 2023-24.	Turnover should be commensurate with the overall project value. A lower turnover requirement would ensure broader participation from capable and experienced bidders while still maintaining adequate financial stability and execution capacity. We request to reduce the turnover to Rs 200 Crores in the last three financial years. i.e. 2021-22, 2022-23 and 2023-24.	As per RFP
		Clause no 9.2.3 Page no 30 of 55	The net worth of the bidder in the last five financial years, (as per the last published audited balance sheet) should be positive. The bidder should be profitable in last five financial years (as per the last published audited balance sheet) i.e. 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24	We suggest removing the requirement related to continuous profitability over the last five years. While financial stability is important, mandating profitability in every year may exclude otherwise qualified and financially sound bidders who may have experienced temporary losses due to extraordinary circumstances, such as the COVID-19 pandemic or global economic fluctuations. We request deletion of Clause "The bidder should be profitable in last five financial years (as per the last published audited balance sheet) i.e. 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24	As per RFP

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S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Clause no 9.2.5 Page no 31 of 55	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab/Computer Lab/Smart/Digital Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	This revised figure would still ensure that bidders have sufficient scale and relevant experience, while also enabling greater participation from competent organizations who have successfully executed large-scale projects—albeit slightly below the current threshold. We request to revise the clause as follows: The bidder must have successfully undertaken the project pertaining to Supply in minimum 3000 ICT Lab/Computer Lab/Smart/Digital Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	Addressed as above
11	Alok Kumar Dell Technologies	BEPC/ICT/2025-26/2984 Date 04/07/2025 Page number -14 - Desktop	Processor: - Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 2.2GHz or higher base clock frequency and minimum 8 MB cache or higher.	Request to make 2.7 Ghz or Higher as a Latest Processor.	As per RFP
		BEPC/ICT/2025-26/2984 Date 04/07/2025 Page number -31 - Desktop	OEM Criteria: OEM should have supplied minimum 10000 Units in a single work order to of in last 3 years in any Government Department/PSU directly or through partners/ Integrators.	Request to make OEM should have supplied minimum 7000 Units in a single work order to of in the last 3 years in any Government Department/PSU directly or through partners/ Integrators. As we don't qualify in this Clause. Request to make change to minimum 7000 Units	Addressed as above
12	Mukul Sharma Alfa Max	Page 15Desktop Point no 17	OEM Ranking:- Desktop OEM must be in Top 5 in 2024 sales of PC Sales in India as per IDC Report	Kindly request the deletion of this point, as it restricts competition in favour of five OEMs and does not meet the requirements of government endorsement or recognition..	As per RFP
13	Ruchi Sharma, Business Manager Intel	Specification for Dessktop, Page 14	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 2.2 GHz or higher base clock frequency and minimum 8 MB cache or higher	We propose following recommendation: Minimum 4 Cores, Turbo Frequency 4.5 GHz, 12 MB Cache, Launched in 2023 or Later	As per RFP
		Specification for Dessktop, Page 14	DDR4 RAM	We propose for considering DDR5 RAM Key Advantages of DDR5 in ICT Education Projects: Higher Speed: Up to 2x faster than DDR4 for smooth multitasking and application use. Lower Power Usage: Runs on lower voltage, reducing electricity consumption. Future-Ready: Compatible with latest Intel processors and upcoming software. Better Scalability: Supports larger memory for long-term use. Longer Availability: DDR5 ensures supply and support beyond DDR4's lifecycle.	Addressed as above
14	K.MOHARA NA	UPS for Type-I 3 KVA	Page No.15 Item 2	Voltage Range 110 V+5% - 300VAC +5% Kindly Amend it to 110V-300V @ 60% LOAD	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
	(He/Him) Sr.Manager - Sales & Marketing - IT & INFRA UPS Hitachi Hi- Rel Power Electronics Private Limited.		Page No. 16 Item 10, 11, 13, 15, 18, 24	<p>Harmonic Distortion <2% THD (Linear Load) <4% THD (Non-Linear Load) Kindly amend it to <3% THD (Linear Load) <6% THD (Non-Linear Load)</p> <p>Overload Capability 110<Load<130%=5Mints 130<Load<140%=1 Mints Load>140% =1.5 Sec Kindly amend it to 110% - 130% - 1 Min 130% - 150% - 3 Sec</p> <p>Inverter to Bypass <4 Ms(Typical 2.5 ms) Kindly Ammend it to <4 Ms(Typical)</p> <p>Efficiency 90% (AC Mode) 89% (Battery Mode) Kindly amend it to 90% (AC Mode) 88% (Battery Mode)</p> <p>Operating Humidity 20-95% RH@0-40 degree C Non Condensing 20-90% RH@0-40 degree C Non Condensing</p> <p>Certification ISO 9001, ISO 14001, ISO 14025, ISO/IEC 20000-1, ISO 50001, ISO 45001, ITL 9000, CE, ROHS, FCC, & e-Waste certificate from CPCB, OEM should comply with GFR-144(xi) (Land Border clause) We request you to kindly amend to ISO 9001, ISO 14001, ISO 45001, CE, ROHS, & e-Waste certificate from CPCB, OEM should comply with GFR-144(xi) (Land Border clause) as other certificates are not necessary for UPS OEM.</p>	<p>As per RFP</p> <p>As per RFP</p> <p>As per RFP</p> <p>As per RFP</p> <p>As per RFP</p> <p>As per RFP</p>
15	Deepak Kumar Singh School net	Page 14 Clause 3.4.2. Recurring Cost for ICT lab (All Type for One Year per Lab	Recurring Cost for ICT lab (All Type for One Year per Lab	<p>In similar tenders from various Education Dept of other states, Project period with O&M have been defined as 3 years or 5 years. We request to the department to kindly clarify project period</p> <p>We also request to the department to kindly clarify if budget mentioned in type of ICT Lab include CAPEX only</p>	<p>As per RFP</p> <p>Budget mentioned in ICT lab type is for Capex only.</p>
		Page no 30. 9.2.1. Eligibility Criteria (Pre- Qualification Criteria) for Bidder., Sr No.3	<p>The net worth of the bidder in the last five financial years, (as per the last published audited balance sheet) should be positive. The bidder should be profitable and should not be in loss in last five financial years (as per the last published audited balance sheet) i.e. 2019-20, 2020-21, 2021-22, 2022-23 and 2023-24</p>	<p>Since the bidder's turnover for last three financial years are being considered, we request to the department to kindly consider bidder's network and profitability for last three financial year only. The clause can be amended as "The net worth of the bidder in the last Three financial years, (as per the last published audited balance sheet) should be positive. The bidder should be profitable and should not be in loss in last Three financial years (as per the last published audited balance sheet) i.e., 2021-22, 2022-23 and 2023-24"</p>	<p>As per RFP</p>

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
				Since Financial year FY 2024-25 has been concluded and audited Financial statement has been prepared by organizations, we request to the department to kindly consider financial years ended with 31st Mar 2025 for bid evaluation	As per RFP
		Page no 33. 9.2.1. Eligibility Criteria (Pre- Qualification Criteria) for Bidder sr. no 12	Bidder must submit the samples as per the scope of work before the bid submission date	Since the demonstration of bill of material would be scheduled during the technical evaluation process, we request to the department to kindly allow bidder to be present with sample at time of demonstration.	As per RFP
		Page no 33 Clause 9.2.2. Technical Evaluation Criteria	Technical Evaluation Criteria	As per bid evaluation process the L1 bidder would be awarded the project, further eligibility criteria has already been defined to evaluate bidder's financial, experience criteria, We request to the department to kindly remove technical scoring We request to the department to kindly remove the clause	As per RFP
		Page no 33 Clause 9.2.2. Technical Evaluation Criteria	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab/ Smart/ Digital Lab / Computer Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date more than 3500 - 5 marks more than 4000 - 10 marks More than 4500 - 15 marks	Since the total number of ICT Labs to be setup is 2086, We request to the department to kindly clarify minimum number of ICT Lab/smart Classroom as 3500 The Clause can be defined as "The bidder must have successfully undertaken the project pertaining to Supply in minimum 1670 (80% of total number of labs) ICT Lab/ Smart/ Digital Lab / Computer Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date more than 1670 - 5 marks cumulative more than 3500 in two projects - 10 marks cumulative more than 4000 in two projects - 15 marks " As it has been defined for value project, bidder may submit cumulative 2-3 projects, we request to the department to kindly consider bidder experience cumulatively	Addressed as above

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S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
16	Asutosh Singh Faxonics Technologies Pvt. Ltd.	Point No-4 on Page 30	<p>The Bidder must have successfully undertaking at least the following numbers of similar assignments of value specified herein</p> <p>One project not than the amount of Rs 100 Crores (Rupees One hundred crores) OR Two project not less than Rs 80 Crores each (Rupees Eighty crores) OR Three project not less than Rs. 60 Crores each (Rupees Sixty Crores)</p> <p>Similar Experience assignments defiend as Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms in Government schools under Central/ State Government in last five (5) years as on bid submission date</p>	<p>To ensure the broader participation in bid we kindly request you to revise the Similar Experience Assignments as:</p> <p>Similar Experience assignments defined as: Supply of IT/ICT/Smart/Digital Classrooms/Educational Projects based in Government schools under Central/State Government in last Five (5) years as on bid submission date.</p>	Addressed as above
		Point No-5 on Page 31	<p>The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab /Computer Lab/ Smart / Digital Classroom in a single project for Government schools under State or Central Government in last Five (5) years as on bid submission date.</p>	<p>To ensure the broader participation in bid we kindly request you to revise the criteria as:</p> <p>The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab /Computer Lab/ Smart / Digital Classroom/ Educational Solutions in a single project for Government schools under State or Central Government in last Five (5) years as on bid submission date.</p>	Addressed as above
17	Soumik De Sales Manager AMD	Desktop-Processor	<p>Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 2.20 GHz or higher base clock frequency and minimum 8 MB cache or higher.</p>	<p>Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.20 GHz or higher base clock frequency and minimum 8 MB cache or higher. Request the department kindly amend the base frequency to 3.20 GHz & above. Lower Base Frequency may not enhance & sustain computing performance over a period. Available x86 Processors in the market do support higher base frequency to ensure sustainable compute performance over longer period.</p>	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
18	Roshan Bait Mafatlal Industries Limited	9.2. Evaluation Criteria	9.2.1. Eligibility Criteria, Point No. 3 30	The net worth of the bidder in the last five financial years... should be positive. The bidder should be profitable in last five financial years i.e. 2019-20 to 2023-24 Considering the impact of global events like COVID-19... Suggestion: Net worth and profit for last three financial years i.e. 2021-22 to 2023-24	As per RFP
		9.2. Evaluation Criteria	9.2.1. Eligibility Criteria, Point No. 4 30	Bidder must have successfully undertaken... One/Two/Three projects worth ₹100/80/60 Cr respectively in last 5 years. Suggestion: Include PSUs in definition of similar experience assignments.	Addressed as above
		9.2. Evaluation Criteria	9.2.1. Eligibility Criteria, Point No. 5 31	Bidder must have supplied minimum 3500 ICT/Digital Classrooms in a single project in last 5 years. Suggestion: Include PSU in definition of eligible government entities.	Addressed as above
		9.2. Evaluation Criteria	9.2.2. Technical Evaluation Criteria, Point No. 2 33	Same as Point No. 5 above in technical criteria context. Suggestion: Same as above – include PSU.	As per RFP
		9.2. Evaluation Criteria	9.2.2. Technical Evaluation Criteria, Point No. 3 33	Bidder must have One/Two/Three projects worth ₹180/120/90 Cr respectively in last 5 years. Suggestion: Align this with eligibility criteria – consider ₹100/80/60 Cr, include PSU.	As per RFP
19	Arunks ITI Ltd	Clause 9.2.1		ITI Limited, being a Central Public Sector Enterprise under the Ministry of Communications, Government of India, has been actively contributing to national digital infrastructure development. We have a strong track record in executing large-scale education and ICT projects across multiple states under initiatives such as RMSA, Samagra Shiksha, and BharatNet. With reference to the RFP issued, we respectfully seek your kind consideration for the following amendments under Clause 9.2.1 – Eligibility Criteria, along with supporting justifications.	As per RFP
		1. Project Value Criteria	Current Requirement: - One project of ₹100 Cr, OR - Two projects of ₹80 Cr each, OR - Three projects of ₹60 Cr each Requested Revision: - One project of ₹80 Cr, OR - Two projects of ₹60 Cr each, OR - Three projects of ₹40 Cr each	Justification: Many successful digital learning and ICT infrastructure deployments across India fall within the ₹40–₹80 Cr range. Allowing this revision will enable wider participation from credible and experienced bidders without compromising on project quality.	Addressed as above

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S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		2. Minimum Number of Classrooms Executed in a Single Project	Current Requirement: Execution of at least 3,500 ICT Labs / Smart Classrooms in a single project. Requested Revision: Execution of at least 2,300 ICT Labs / Smart Classrooms / Digital Classrooms / E-learning solutions in a single project.	Justification: As per the General Financial Rules (GFR) 2017, eligibility should be proportionate to the scope. Since the current RFP is for 2,086 schools, 80% of that is ~1,668. Hence, a revised threshold of 2,300 schools will be more aligned with policy and practical precedents.	Addressed as above
		3. Request to Permit Subcontracting / Subletting	We request BEPC to allow subcontracting/subletting for with prior concurrence from the end user.	Justification: This provision will help in the smooth and timely execution of the project, especially in remote and geographically challenging areas. ITI Limited, as the lead CPSE, will continue to maintain full responsibility for project delivery, quality control, and compliance.	As per RFP
20	Sudhir Yadav/Abhishek Pratap Singh RailTel Corporation of India Limited	Clause 9.2.1 Eligibility Criteria S.No. 4 Page No. 30	The bidder must have successfully undertaken at least the following numbers of Similar assignments of value specified herein: - One project not less than the amount of ₹100,00,00,000/- (Rupees One hundred Crores Only) OR Two projects not less than the amount of ₹80,00,00,000/- (Rupees Eighty Crores Only) OR Three projects not less than the amount of ₹60,00,00,000/- (Rupees Sixty Crores Only) Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms in Government schools under Central/ State Government in last five (5) years as on bid submission date.	Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational kits in Government schools under Central/ State Government in last five (5) years as on bid submission date.	Addressed as above
		Clause 9.2.1 Eligibility Criteria S.No. 5 Page No. 31	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab/Computer Lab/Smart/Digital Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational Kits in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	Addressed as above
		Clause 9.2.2 Technical Evaluation Criteria S.No. 2 Page No. 33	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 ICT Lab/Computer Lab/Smart/Digital Classrooms in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	The bidder must have successfully undertaken the project pertaining to Supply in minimum 3500 schools for ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational Kits in single project for Government schools under State or Central Government in last five (5) years as on bid submission date.	Addressed as above

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Clause 9.2.2 Technical Evaluation Criteria S.No. 3 Page No. 34	The bidder must have successfully undertaken at least the following numbers of Similar assignments of value specified herein: - One project not less than the amount of INR 180,00,00,000/- (Rupees One hundred and Eighty Crores Only) OR - Two projects not less than the amount of INR 120,00,00,000/- (Rupees One hundred and Twenty Crores Only) OR - Three projects not less than the amount of INR 90,00,00,000/- (Rupees Ninety Crores Only) Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms in Government schools under Central/ State Government in last five (5) years as on bid submission date	Similar Experience assignments defined as: Supply of ICT Lab/Computer Lab/Smart/Digital Classrooms/Educational Kits in Government schools under Central/ State Government in last five (5) years as on bid submission date.	Addressed as above
21	Ranadev Ghosh Dastidar Vice President-Sales for INP Technologies Ltd Mobile- +91-9830468688	Pg 31 9.21.(Eligibility Criteria)/9.iii	OEM should have supplied minimum 10,000 units in a single work order in last 3 yrs in any Govt Dept/PSU directly or through partners/system integrators	By units we can infer any computing unit having a processor, memory and storage should suffice. Else this clause is specific to help one or two MNC OEMs only.	Addressed as above
		Page 32 .9.2.1 (Eligibility Criteria)/9.iv	OEM should have an Annual average turnover of minimum INR 1000 Crores in the last 3 FY2021-22,2022-23,2023-24	The total value of Desktops to be supplied in the bid will not be more than INR 47-48CR. As per CVC /GOI Guidelines the maximum turnover criteria can only be fixed at 400%/4 times the value only. Hence the Turnover criteria for the Desktop OEM should be revised to min INR of 180 Crores- Annual average for last 3 FY - 2022-23, 2023-24 and 2024-25.	As per RFP
		Pg 33 9.2.2/Technical evaluation criteria	Marking	They marking system has been done in a manner which is skewed towards one or two bidders and MNC OEMS and as such has to be relooked into	As per RFP
		Pg 14 Technical Specifications(1)/ Desktop/5	Monitor – TCO and Energy star certified	These are purely MNC Standards and there are Indian equivalents of the same. For Energy Star the equivalent is BEE and for TCO it is BIS and EPR. There is no NABL accredited lab in India to do TCO equivalence certification and testing and as such no Domestic MSME OEM can meet the TCO Criteria	As per RFP

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Pg 15 Technical Specifications(1)/ Desktop/15	Certifications-Energy star	The Indian equivalent is BEE and is accepted all across various departments and as such you are requested to amend accordingly. Also, ISO 20001 is deliberately excluded to favor one particular MNC OEM who does not have it, while it is definitely required in a project of such large magnitude (standard for IT Service Management (ITSM), focusing on the effective delivery of IT services to customers and stakeholders. It is designed to help organizations establish, implement, operate, monitor, review, maintain, and improve a Service Management System (SMS).	As per RFP
22	Mr. Gunnam V Suresh Vice President M/s. Celkon Impex Private Limited Address: Plot No.283/A,C-1 TO 1-5 Incor 9 Building, 4th Floor,Kavuri Hills ,Madhapur,H yderabad - 500033 Email: suresh@celkonmobiles.com Mobile: +91 74163 78777	Scope of Work Page 21 of 37	Timeline for the supply is 120 days from the date of issue of PO/Agreement.	We kindly request a corrigendum to revise the supply timeline from 120 days to 150 days from the date of issue of PO/ Agreement, considering logistical and operational requirements.	As per RFP
		Payment Schedule and Penatly Page 23 of 37	However, supply of at-least 20% quantity of materials (even single or more line item) against the purchase order will be completed and submission of bill along with delivery challan, the payment of 90% amount against that bill amount shall be released. Rest 10% amount will be paid after completion of Installation work as well as verification of the same in at least 5% schools through the State/District/Block level 2-3 members committee.	We kindly request a corrigendum to revise the payment terms as: 20% on mobilization, 70% on submission of bill with delivery challan, and 10% after completion of installation and verification.	As per RFP
		Clause 3.4, 1. Desktop, Page No. 14	Memory: DDR4	Memory: DDR5 DDR4 is getting end of life shortly and there would be supply constraint. DDR5 RAM offers several advantages over DDR4, primarily in speed, bandwidth, power efficiency, and capacity. DDR5 starts at a higher base speed (4800MHz) than DDR4 (typically 2133-3200MHz) and provides greater bandwidth for faster data transfer, which is beneficial for executing tasks.	Addressed as above
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	i. OEM should be existence in India with Incorporation from last 10 years in supplies of Computer/Laptops/All in One in India.	i. OEM should be existence in India with Incorporation from last 15 years in supplies of Computer/Laptops/All in One in India. This would ensure only well established OEMs who have sucessfully carried out their business from last 15 years are allowed to participate.	As per RFP
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	ii. OEM should have Branch Office and Own or Authorized Service Centers for the last 5 Years.	ii. OEM should have Branch Office or Own or Authorized Service Centers for the last 5 Years. MNCs doesn't have their branch offices in the states but they have their authorized service centres in the states from where the customers are getting service.	Addressed as above

S.No.	Agency	Bidding Document Reference (Number / page)	Content of RFP requiring Clarification	Points of Clarification Required	Clarifications
		Clause 9.2, Evaluation Criteria, 9. OEM Criteria for Desktop, Page No. 31 & 32	iii. OEM should have supplied have supplied minimum 10000 Units in a single work order to of in last 3 years in any Government Department/PSU directly or through partners/ Integrators.	iii. OEM should have supplied have supplied minimum 10000 Units in a single work order of Desktop / Laptop to in last 5 years in any Government Department/PSU directly or through partners/ Integrators. Last 5 years would provide required enough window to produce required work order and Desktop and Laptop both are comuting device of same category and so both product work order should be considered	Addressed as above
		Scope of Work Page 21 of 37	Timeline for the supply is 120 days from the date of issue of PO/Agreement.	We kindly request a corrigendum to revise the supply timeline from 120 days to 150 days from the date of issue of PO/ Agreement, considering logistical and operational requirements.	As per RFP
		Payment Schedule and Penatly Page 23 of 37	However, supply of at-least 20% quantity of materials (even single or more line item) against the purchase order will be completed and submission of bill along with delivery challan, the payment of 90% amount against that bill amount shall be released. Rest 10% amount will be paid after completion of Installation work as well as verification of the same in at least 5% schools through the State/District/Block level 2-3 members committee.	We kindly request a corrigendum to revise the payment terms as: 20% on mobilization, 70% on submission of bill with delivery challan, and 10% after completion of installation and verification.	As per RFP

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